



**KINETIC
REQUEST**

Request management portals for your enterprise

Kinetic Request is the **only request management portal software that lets people design and automatically manage their own processes and approvals** for internal service and equipment requests, without relying on IT. It's the fastest, easiest and most powerful request management system to implement on BMC® Remedy®.

Kinetic Request lets each department control service delivery processes

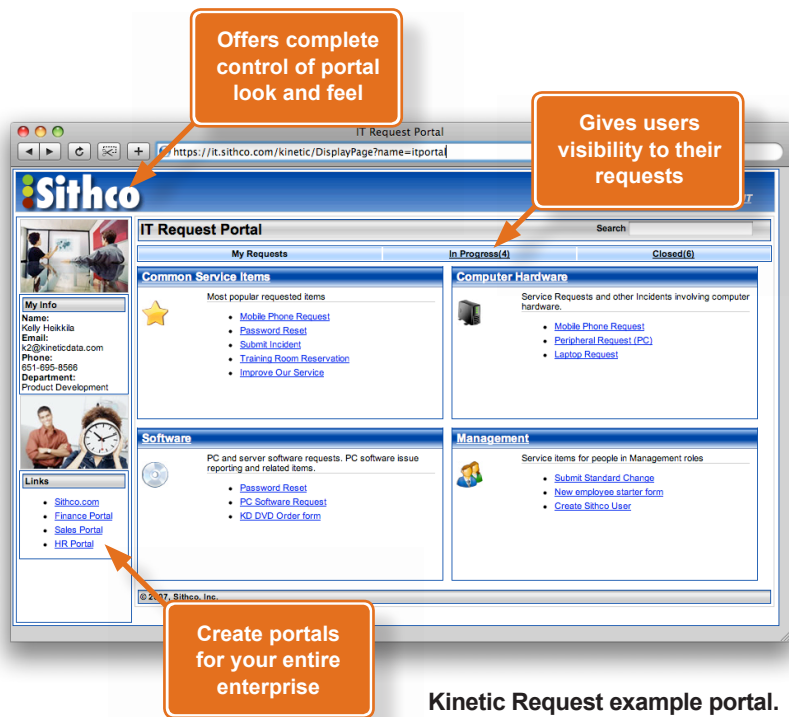
- Define and manage forms—without coding.
- Define approvals and other tasks for fulfilling requests.
- Create forms that reflect corporate, division or departmental branding standards, with easy-to-use editing tools.

Kinetic Request is the fastest and simplest way to build request management portals on BMC Remedy

- Process owners can build forms without an IT development effort.
- Kinetic Request Delivery Model, a proven implementation process, helps organizations quickly and efficiently build request management portals.
- Flexible deployment options achieve “quick wins” for high demand requests, without having to define the entire service portfolio.

Familiar technology lowers cost of ownership and expands opportunities

- Utilize the data already contained in your BMC Remedy environment, including people and group data, categorizations, and asset information.
- Use the security models already in place.
- Take advantage of other BMC/partner products within the Request process including: Remedy Email Engine, BMC's SLA module, Flashboards, Approval module and many other built-on-Remedy products.



Kinetic Request example portal.

KINETIC DATA



235 EAST SIXTH STREET, SUITE 400B
ST. PAUL, MN 55101
WWW.KINETICDATA.COM





**KINETIC
REQUEST**

Kinetic Request is the most powerful request management system for your enterprise

- Populate data in any BMC Remedy form or any integrated enterprise data repository.
- Use virtually any enterprise data for driving field values, lists, data validation and process flow.
- Create forms with any number of pages, questions, images and other elements.
- Clone elements, sections or entire forms to quickly create new request forms.

Kinetic Request at-a-glance

- Most powerful request management product built on BMC Remedy.
- Simplifies creation of actionable web-based request management portals to improve efficiency, response time, service quality and customer satisfaction across your organization.
- Built on the BMC Remedy Action Request System platform, so it doesn't require a separate management system or integration effort.
- Can be used in any part of your organization that fulfills service requests: IT, HR, Facilities and other service groups.

Contact Kinetic Data to learn more about how to build your own request management portals, automate service management and improve service fulfillment efficiency.

Call:
651-695-8566

Email:
sales@kineticdata.com

Website:
www.kineticdata.com

