

Kinetic Task is an advanced automation engine that extends approvals and task management to BMC® Remedy® and third-party enterprise applications. Kinetic Task brings configurable workflow control to a whole new level by its ability to coordinate a limitless number of tasks and approvals to manage processes ranging from simple to the most complex.

IT & Beyond

Kinetic Task empowers non-IT staff to control their own tasks and approvals. Kinetic Task brings advanced workflow management to all areas of an organization, including HR, facilities- and any other service delivery-oriented groups.

Kinetic Tasks can be triggered by any third-party enterprise application to provide advanced approval and workflow management within an organization's diverse applications.

Compatibility

Designed to work with any version of BMC Remedy version 6.3 and above, Kinetic Task is the answer for task management in both custom and out-of-the-box BMC Remedy applications.

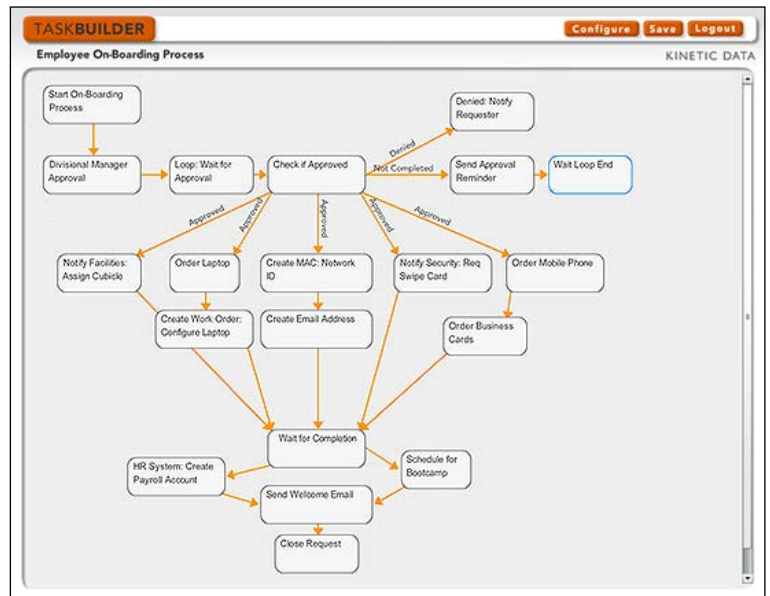
Task Builder

Kinetic Task Builder is a GUI design and management environment for developing task and approval workflow.

Kinetic Integrators

Kinetic Task Integrators provide a two-way interface to BMC Remedy and third-party enterprise applications. Kinetic Task Integrators can be cloned and configured to provide the full range of complex task and record-keeping functionality.

Kinetic Task Integrators provide powerful communication with third-party enterprise applications such as ERP, network monitoring, ITSM, facilities- and HR.



Kinetic Task Tree example





Controls complex approvals and tasks including:

- Conditional
- Dependent
- Looping
- Joining
- User-defined Approval Processes

Integration examples:

- Active Directory
- PeopleSoft
- Cerner

Integrate through:

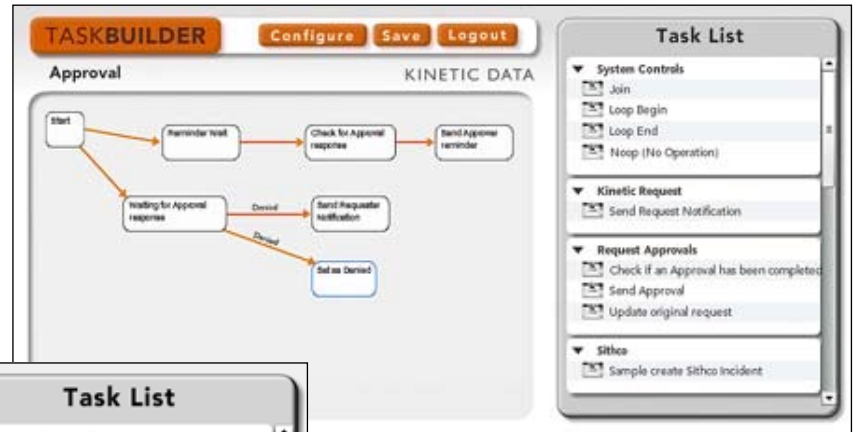
- Web-services
- XML
- API
- Etc.

Tasks can be triggered by:

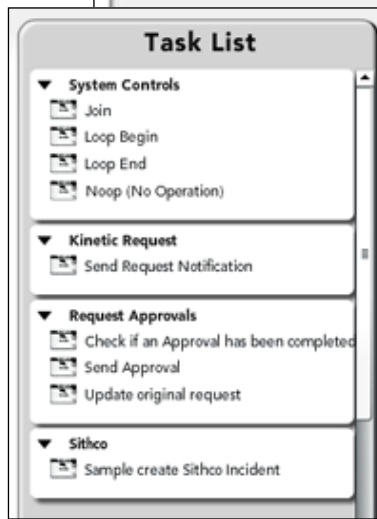
- Off-the-Shelf Workflow
- Custom Workflow

Tasks scheduling:

- Timed
- Await completion of dependent tasks
- Return value
- Defer tasks



Approval example



Task List example

The screenshot shows a 'Create Sithco Incident' form with 'Questions' and 'Messages' tabs. Fields include AR Login, Requester Name (with a dynamic value), First Name, Last Name, Email, Phone Number, Summary (Single approval sample), and Description (This is a ticket created that dem). There are 'Save' and 'Cancel' buttons at the bottom.

Create Incident example

The screenshot shows a 'Requester Name' question field with a drop-down menu. The menu lists various values including 'Req Business Unit', 'Req Department', 'Req Email Address', 'Req Employee #', 'Req First Name', 'Req Last Name', 'Req Last Name', 'Req Verified', 'Req Verified - Unverified', 'Req Verified - Unverified', 'Request is for', and 'Submitter Email'. There are 'Save' and 'Cancel' buttons.

Question field drop down example

