



# KINETIC CALENDAR

## Kinetic Calendar 1.0 Features

### Calendar Publishing

- Display events from any BMC® Remedy® form
- Display extra information about an event from a separate BMC Remedy data form
- Set a calendar's visibility as public or private
- Assign roles for creating and modifying events
- Make a private calendar visible to a BMC Remedy privilege group
- Display events from multiple BMC Remedy forms on the same calendar
- Display events for other calendars

### Customer Experience (Web)

- Public calendars are visible to everyone
- All public calendars are conveniently listed and accessible from a single page
- Authorized users have the ability to create and modify events
- Authorized users have the ability to display all the calendars to which they belong on a single "My Calendars" view
- Individual calendar visibility may be toggled with a single mouse click
- Daily, weekly and monthly views are available with a single mouse click
- Color-coded legend easily links events with a calendar when displaying multiple calendars

### Auditing

- Auditing on changes of calendar templates
- Auditing on changes to calendar resources (users)
- Auditing on changes to event type templates
- Auditing on changes to event data

### Environment

- Built on BMC Remedy Action Request System (ARS)
- Supports BMC Remedy ARS version 6.0 and above

### Web Component

- Uses BMC Remedy published Java API
- Installs in a standalone web application, which does not have to reside on the same server as BMC Remedy

### Messaging

- Uses the BMC Remedy email system
- Can send notifications to calendar users when they are added to a calendar
- Sends notifications to calendar managers if a required event type is not scheduled within a configured number of days
- Provides the ability to disable notifications for an entire event type
- Provides the ability to disable notifications for an entire calendar

### Common Uses

- On-call calendars
- Database backup calendars
- Change-request calendars
- ITIL process review scheduling
- Facility resource calendars
- Help desk call tracking
- Help ticket tracking
- Budgeting
- Auditing
- Service request calendars

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